*Data Collection to support
TCA & Management Report*

Calgary Water
Presentation to IAMA workshop
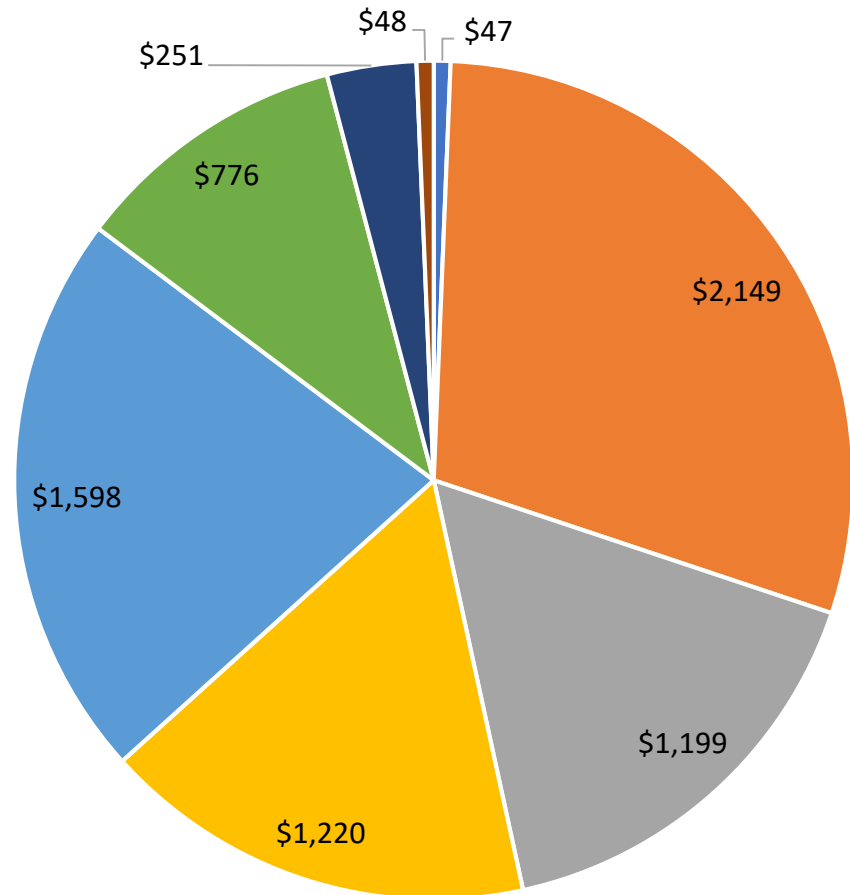
Oct 9th, 2019

Profile of Assets in Water

Value of Assets (in Millions)

Legend:
- Building
- Storm
- Wastewater Treatment
- Wastewater Network
- Water Network
- Water Treatment
- Land
- M&E

Pie chart values:
- $2,149
- $1,199
- $1,220
- $1,598
- $776
- $251
- $48
- $47

Back Ground - 2009

- Most business units are struggling with TCA and TCA/AM integration
- Water has a very good TCA/AM reputation
  - Mature AM system
  - Waters decided to report TCA using data from AM
  - Dedicated TCA staff
  - Initial TCA data were extracted from Asset Management System
  - At the beginning, TCA requirements are quite strict and detail
  - Lacks automation, labour intensive, error prone
  - No clear, streamlined process for loading new assets

Problem Statement - 2012

- Multiple data sources, no single point entry
- Varying levels of data detail
- Delays in accessing data for new assets
- Allocating costs/soft costs to quantities highly manual
- Estimating & correcting data is labour intensive
- Reporting timelines are too tight, especially at year end
- No apparent materiality limit
- Growing staff frustration

- Composite asset register with limited TCA automated functionality
  - Adversely impacts asset hierarchies disposals, write-downs and validation
- Process more accounting-centric than an enabler of asset management
  - Capitalization date & materiality limit unreasonable
- Water TCA Governance missing
  - No clear direction or streamlined process
  - Staff over-whelmed and have little input to change

Challenges with Asset Reporting Data

- No Unified Source of Information

- Volume of data involved in reporting

- Unclear when an asset is in-service

- Invoices at year-end were often forgotten or overlooked

- Unclear what activities are programs and which are projects

- Miscommunication between groups/ Not knowing what needs to be asked

PRT Development

Solution to Issues with Asset Reporting

- Developed in TI for projects

- Water was an early adopter and made enhancements to the spreadsheet

- After two years of using the spreadsheet development of the PRT began.

- Project Reporting Tool

459209-WW-BP Raw II Pmp Stn Upgr-2019-09.pdf

# TCA Centralization and Project Costing

- In 2017 the responsibility of TCA reporting was centralized into Finance

- New TCA team was formed at the same time

- Project costing Introduction

- Project costing added 3 new chartfields to account coding string

- Project Costing rolled out at deadline before all issues sorted out.

- Lots of issues at first as many systems needed to be updated in order to accommodate new fields. Some were too costly to open up and work arounds were needed.

- Most pressing – Oracle Work Order Management
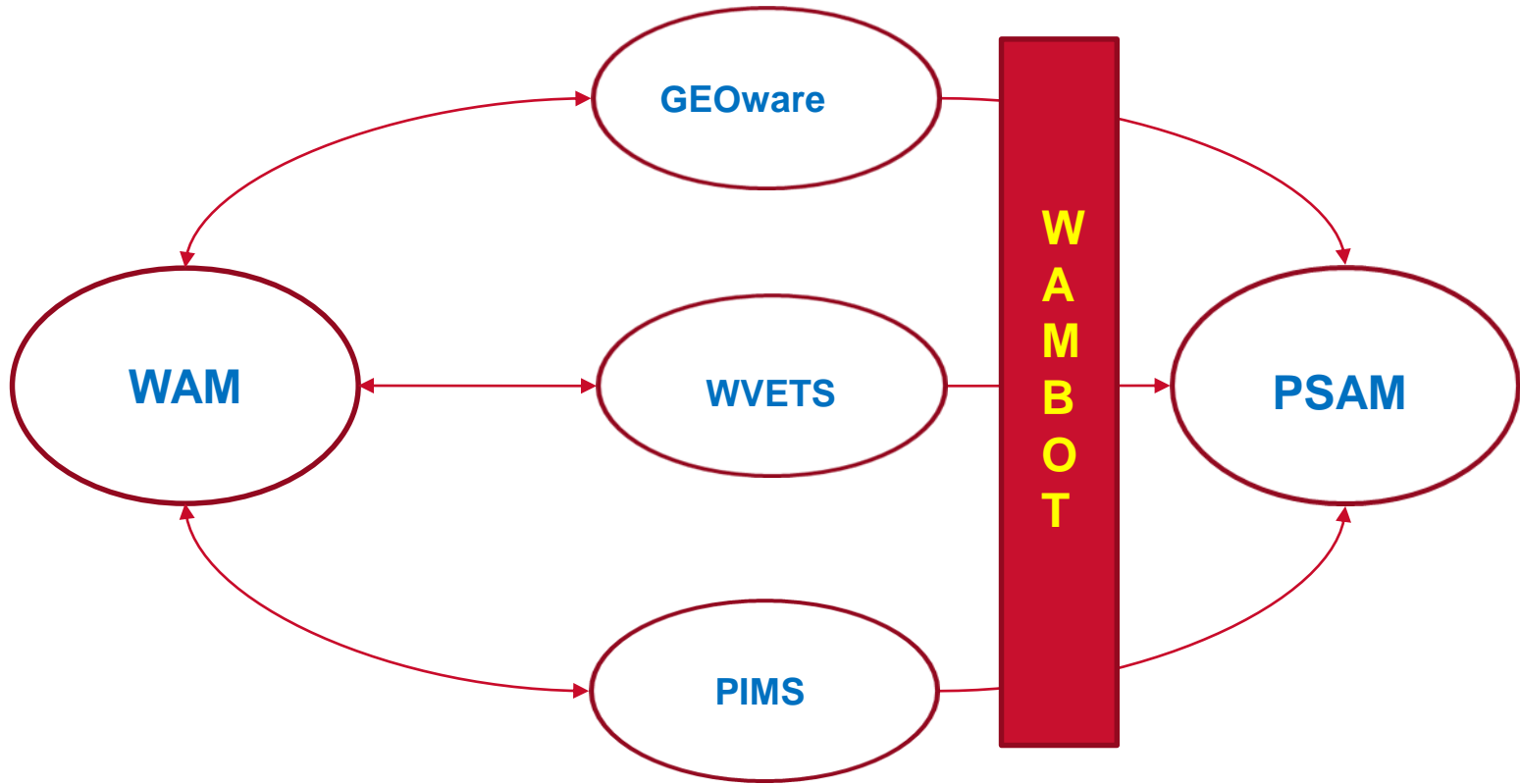
System Integration Issues

How the Systems 'Speak' to each other
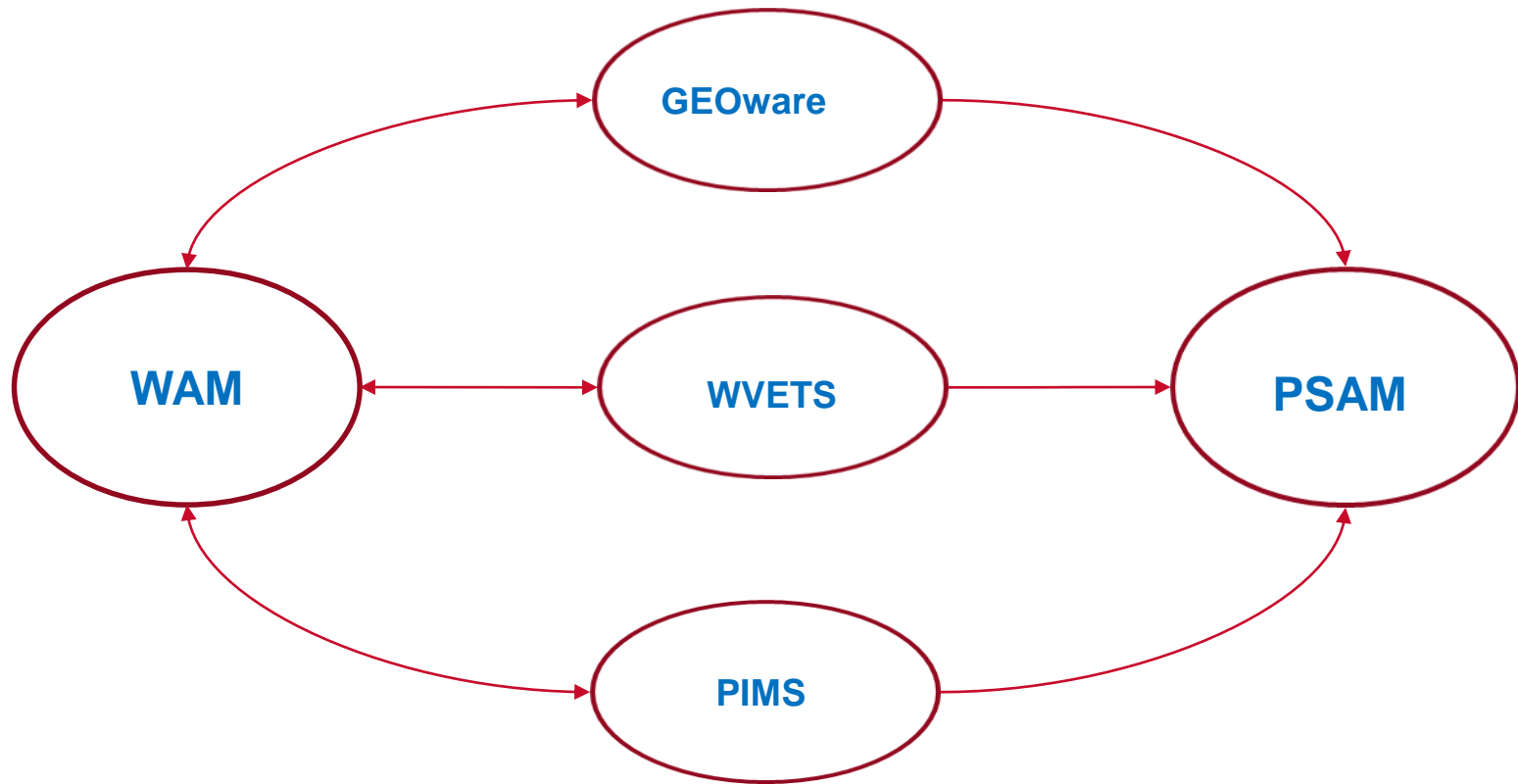
System Integration Issues

WAM Bot

Summary

1. TCA reporting is a complete process from cradle to grave for each type of asset.
   - Data Inventory/verification
   - Data Collection
   - Tracking/reporting new existing/new assets (both quantity and cost)
   - Disposal of old asset
2. Complete integration between AM/TCA will:
   - Save time in Data Collection
   - Can be report in detail (but NOT recommended) or roll up
   - Make disposal process more accurate
   - Allows for reconciliation between TCA/AM
   - Reporting new assets at year-end can be a challenge
3. De-Coupling TCA/AM
   - Reporting TCA can be more simplified
   - Need two separate systems to track TCA & AM
   - Overtime, the gaps between TCA and AM will get larger
   - Disposals are done on a financial basis rather than a like-for-like replacement
4. Intergrade the systems (TCA/PRT/AM)
   - Consistence reports
   - Audit compliances
   - Need to think through before implement the systems and processes

Round Table Discussion

Questions?

Thank you!

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