

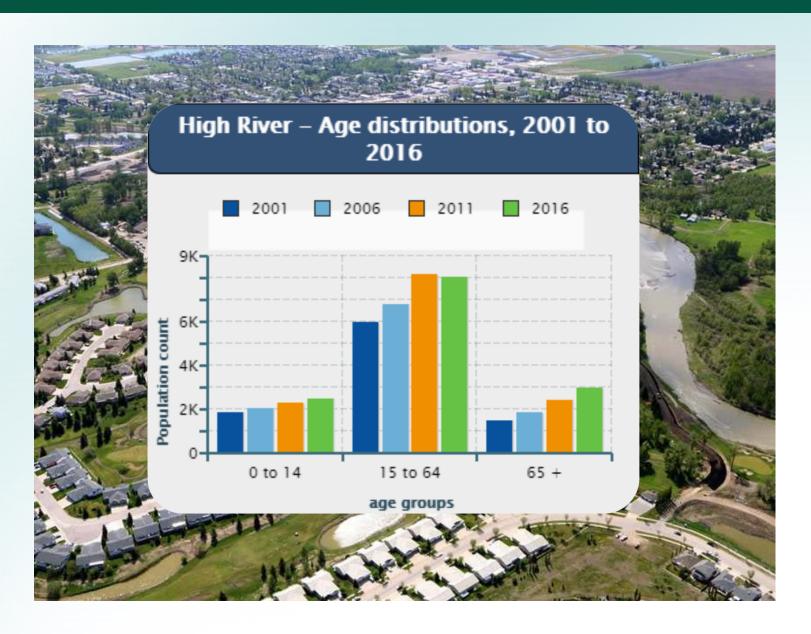
AM Software Selection: Anecdotes & Considerations



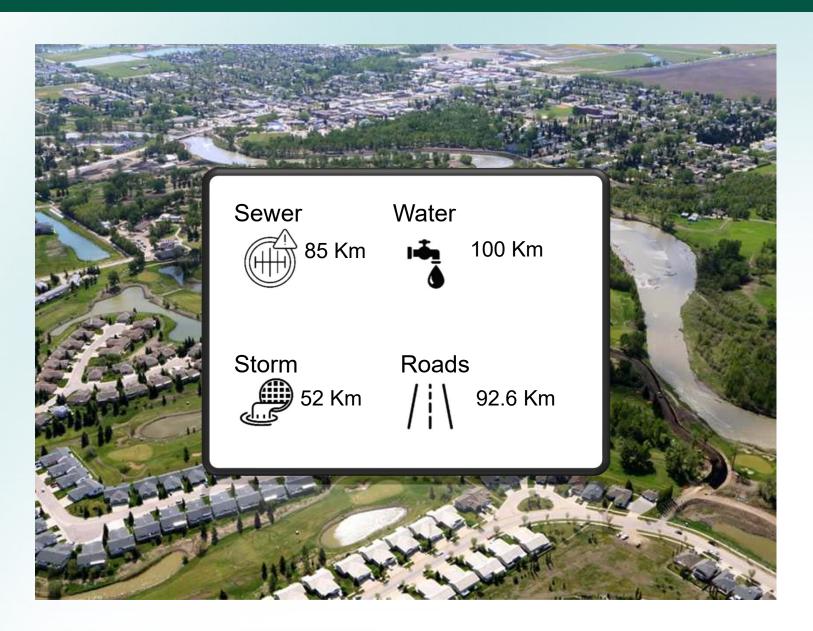
Preface:

- Not prescriptive
- Considerations
- Anecdotes
- Relevant Tangents
- Inspire conversation









Asset Management Policy





TOWN OF HIGH RIVER POLICY

Policy Number: Policy Name: POL-16-110-00

Asset Management Policy

Approval Date: Last Revision Date: Last Review Date:

Policy Category: Responsible Department: Finance Finance

1.1 Policy Statement

The Town of High River is committed to strong fiscal management and strives to provide a level of municipal service to the community that takes into consideration the community's service expectations and the community's ability to pay for these services.

As the Town's municipal infrastructure ages, funds must be committed for proper management, maintenance and refurbishment throughout the lifecycle of the municipal infrastructure. The goal of Asset Management is to meet a desired level of service for present and future citizens in an optimized way. This is achieved through the deliberate planning, creation, acquisition, maintenance, operation, rehabilitation and disposal of assets.

Successful implementation and operation of Asset Management requires the continual improvement of an Asset Management system, including a multi-faceted approach across the disciplines of finance, economics, engineering and business management which includes any future assets.

1.2 Purpose

The purpose of this policy is to govern the practice of Asset Management within the Town of High River that is consistent and aligns with the approved principles and values of the municipality.

The Town of High River owns, operates and maintains a wide array of physical assets. These assets include, but are not limited to transportation networks, water distribution networks, sewage collection systems, information technology systems, vehicle and equipment fleets, parks, dikes and clivic facilities. All of these assets have a defined service life. As these assets age and deteriorate, the Town will manage its assets in such a way to ensure that full service life is reached and to have in place a mechanism to enable their replacement or removal.

1.3 Related Information

- Town of High River Annual Operating Budget

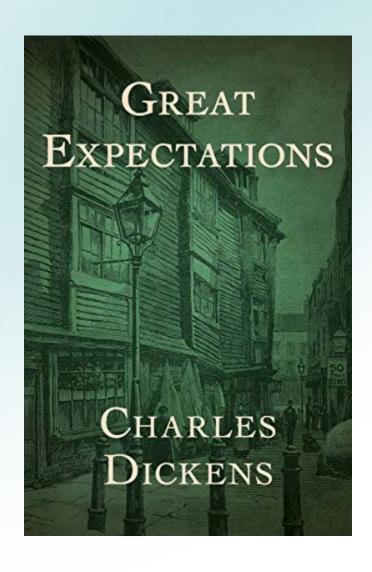
Page 1 of 3 rolley Number: POL-16-110-00



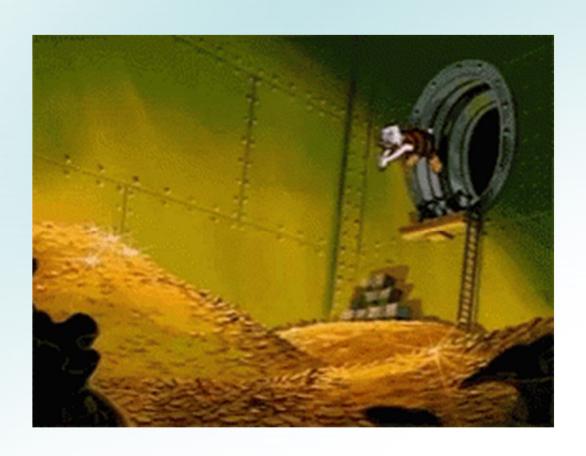
Issue:

Software, we really need it now.









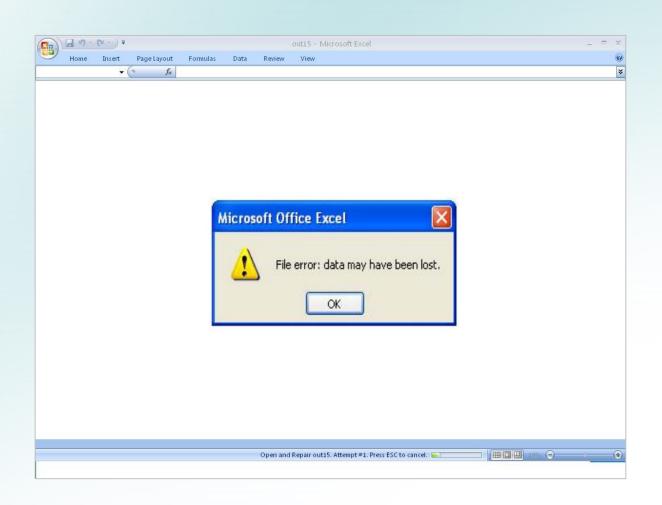






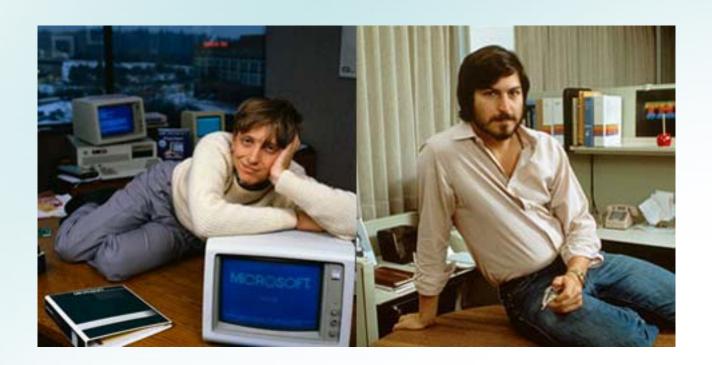








Software, all the answers: trust us.





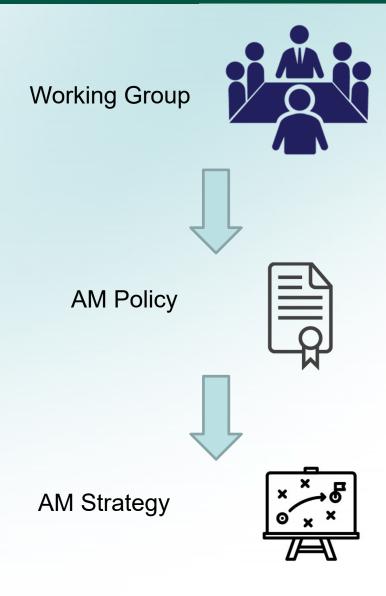




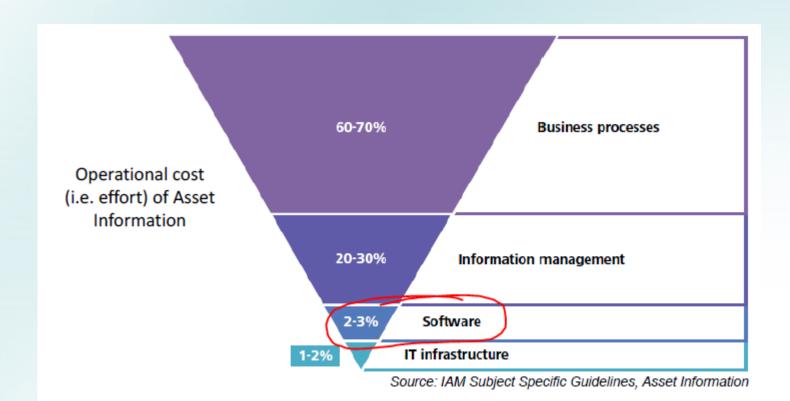
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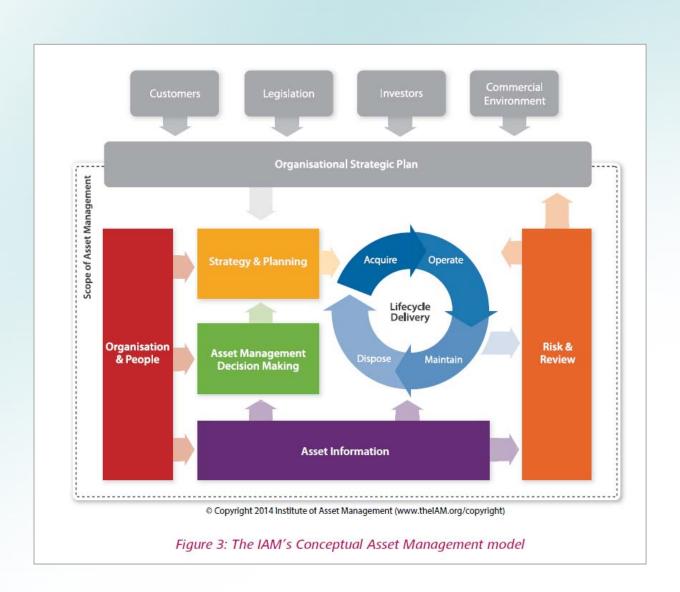














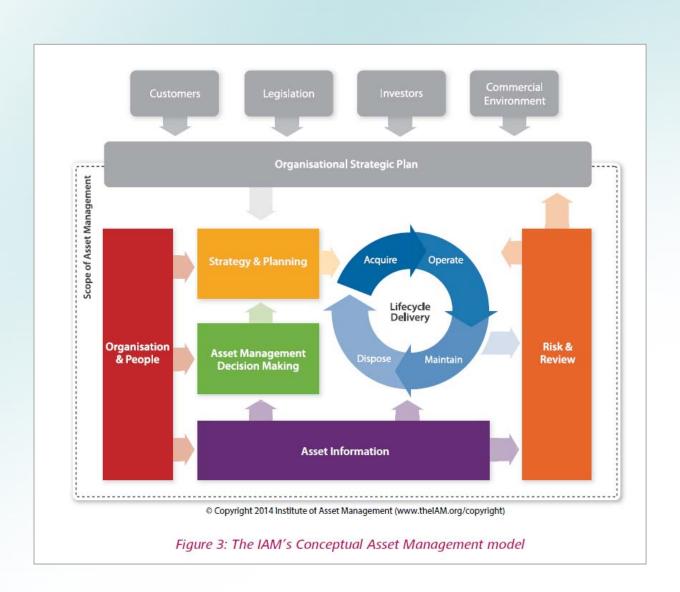
Group 4 - Asset Information

- 22. Asset Information Strategy
- 23. Asset Information Standards
- 24. Asset Information Systems
- 25. Data & Information Management



22. Asset Information Strategy	The strategic approach to the definition, collection, management, reporting and overall governance of asset information necessary to support the implementation of an organisation's asset management strategy and objectives.
23. Asset Information Standards	The specification of a consistent structure and format for collecting and storing asset information and for reporting on the quality and accuracy of asset information.
24. Asset Information Systems	The asset information systems an organisation has in place to support the asset management activities and decision-making processes in accordance with the asset information strategy.
25. Data & Information Management	The data and information held within an organisation's asset information systems and the processes for the management and governance of that data and information.







Consider not what you want but what you need.







ASSET MANAGEMENT NEEDS ASSESSMENT

The Town of High River

The needs assessment

consists of two sections. The first summarizes the state of other municipal asset management programs. The second section summarizes departmental interviews documenting departmental needs with respect to asset management.

Andre Ulloa





ASSET MANAGEMENT
NEEDS ASSESSMENT

The Town of High River

ABSTRACT
The needs assessment
consists of two sections.
The first summarizes the
state of other municipal
asset management
programs. The second
section summarizes
departmental interviews
documenting departmental
needs with respect to asset

Andre Ulloa

- Needs assessment interviews were conducted with all town departments
- Meetings were 45 minutes to an hour in length
- Consisted of focused discussion surrounding the functions that each department manage and how they could be improved



How do you know the requirements you need?



ASSET MANAGEMENT NEEDS ASSESSMENT

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Bidding Process

DRFP

RFP

RFQ

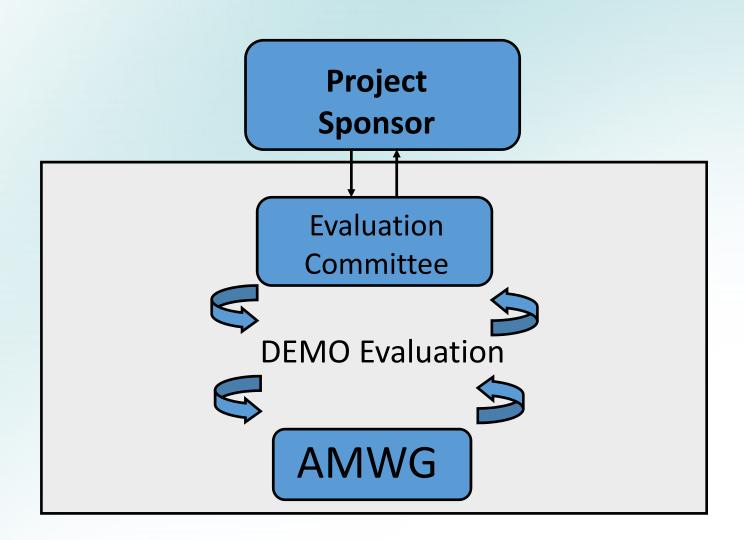
RFI













The proposals were rated on the factors of:

- Service support
- Pricing
- Technology
- Integration
- Business needs
- Workflow
- Implementation
- Training



Domos were conducted in front of a wide variety of ultimate users and rated on:

- Functionality
- Product Characteristics
- Vendor quality
- Overall completeness



FINCTIONALITY	C (CREAT) TO 1 (RAP)	
FUNCTIONALITY	5 (GREAT) TO 1 (BAD)	
Functions are available, easy to access and/or use		
Functions appear to be easy to administer and maintain		
PRODUCT CHARACTERISTICS		
Ease of system navigation		
Interface look and feel		
VENDOR		
Vendor is prepared and answered questions well		
DEMONSTRATION		
Overall completeness of the software demonstration		
ADDITIONAL QUESTIONS		
The greatest strengths of this system are		
The system could be improved by		
Comments		



- 1. Understand the needs of your organization
- 2. Select an appropriate Bidding Process
- 3. Outline the structure of selection



