

### RMA/AUMA/ IAMA ASSET

#### MANAGEMENT

#### TRAINING

IAMA Workshop, June 13, 2018

#### The Presentation

- MAMP what is it?
- RMA, AUMA and IAMA lots of vowels, but one vision
- The project what we envisioned, what we ended up with, and how we got there
- The training more about the courses for elected officials and staff
- The outcome what was good, what was bad, and what participants thought





#### MAMP – What is it?

# Canada Fédération of canadian MUNICIPALITIES





## [MAMP will] support Canadian cities and communities to make informed decisions about infrastructure.

- FCM MAMP website



#### MAMP – What is it?

- \$50 million over five years
- Includes multiple components
  - Direct funding to municipalities
  - Funding for regional projects through "implementing partners"
  - FCM-developed Canada-wide resources



#### MAMP – What is it?

- MAMP goals:
  - 4000 individuals and 750 municipalities receive training
  - 550 municipalities receive funding for local projects in areas such as plan and policy development, asset management assessments, data collection and reporting, and other areas
- MAMP Readiness Scale





#### RMA, AUMA and IAMA



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#### RMA, AUMA and IAMA

- AUMA/RMA and IAMA applied separately for implementing partner funding
- AUMA/RMA: training for elected officials
- IAMA: training for municipal staff
- Projects would be separate but collaborative



# Change of plans...

#### RMA, AUMA and IAMA

#### Separate projects

- Separate administration
- More work
- Limited/more challenging collaboration
- Greater risk

#### One project

- Improved communication
- Increased capacity
- Stronger marketing/promotions

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• Reduced risk



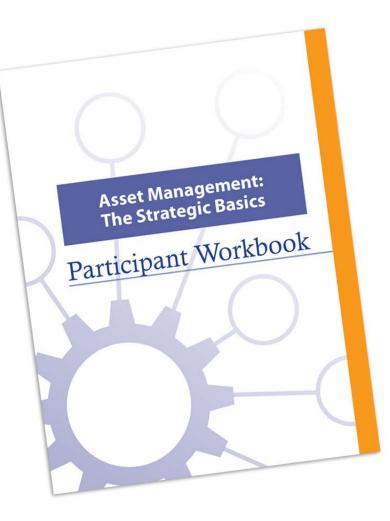
#### RMA, AUMA and IAMA

#### Moved forward with one project

- One funding agreement
- One organization responsible for administering funding
- Tri-partite agreement establishing roles and responsibilities
- Two project steps:
  - Step 1: Elected officials training
  - Step 2: Municipal staff training









- Small municipalities
- Limited capacity
- Focus on the basics where to start
- Avoid reinventing the wheel leverage quality existing resources
- Target elected officials and staff



- Step 1 elected officials
- Step 2 municipal staff
- Different audiences
- Different levels of understanding
- Different relationship to asset management



#### **Elected Officials**

#### **Municipal Staff**

- Provides strategic direction
- Diverse knowledge, skills and experience
- No need to get into the technical details
- Budgetary and planning impacts
- How does asset management link to other plans?

- Implement council's strategic direction
- Manage infrastructure on a day-to-day basis
- Higher level of technical knowledge and experience

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• How does asset management move from plan to action?



- One-day course
  - Asset Management: The Strategic Basics

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#### • Half-day courses

- Risk
- Levels of Service
- Climate Change
- Public Engagement
- Policy



- Asset Management: The Strategic Basics
  - Module 1 Define Asset Management
    - Define it
    - Articulate the benefits of it
    - Recognize trade-offs in decision-making
    - Describe the process



- Asset Management: The Strategic Basics
  - Module 2 Fulfill the Role of the Elected Official in Asset Management
    - Identify role of elected official and other stakeholders
    - Use an asset management mindset
    - Provide leadership in asset management
    - Effectively use data and information
    - Understand and follow the asset management process



- Supplementary courses
  - Modules vary by course
  - Example climate change:
    - Identify how climate is changing
    - Asset management's connection to climate change
    - Asset management's use in identifying climate risks
    - Asset management as a support for climate change mitigation



- By the numbers:
  - Six full-day sessions
    - Sherwood Park, Peace River, Strathmore, Lethbridge, Vermilion, and Spruce Grove
  - Five half-day sessions
    - Westlock, Strathmore, Grande Prairie 3 courses
  - Course attendance ranged from 15 to 51 participants
  - Wide range of municipal types, from summer villages to large cities



- Participant feedback:
  - FCM-mandated feedback did course improve asset management capacity?

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- Haven't conducted an in-depth analysis yet
- General review...course was well-received



## What was most relevant?

## Importance of developing an AM mindset

## How AM can support council decision-making

## Great for budget planning

## How to link LOS, risk and cost trade-off to council decisionmaking

#### • Two-day course

• Asset Management: The Technical Basics

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• Asset Management: The Technical Basics

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- Module 1: What is asset management?
  - Policy and governance
  - Levels of service and risk
  - Asset management leadership



- Asset Management: The Technical Basics
  - Module 2: Asset management data requirements

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- Asset management data: using what you have
- Moving beyond existing data



• Asset Management: The Technical Basics

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- Module 3: Asset management plans
  - Bring it all together
  - Build your own



- By the numbers:
  - Six two-day sessions
    - Leduc, Vermilion, Grande Prairie, Lethbridge, Okotoks, and Sherwood Park
  - Course attendance ranged from 20 to 76 participants
  - Wide range of municipal types, from summer villages to large cities
  - Wide range of municipal staff types: recreation, utilities, GIS, corporate services, finance, public works, senior administration, etc.



- Participant feedback:
  - FCM mandated feedback more detailed than elected officials course
    - What skills did you acquire? Did your municipality's capacity increase? Where is your municipality on the readiness scale?
  - Haven't conducted an in-depth analysis yet
  - General review...course was well-received



## What was most relevant?

# No municipalities have it all figured out

## Importance of supporting AM through a policy framework

# Start small and add info/detail as you go

# The importance of understanding LOS and risk

#### What's Next?

- Programming must be complete by June 30, 2018
- Resources (workbooks, PPTs, facilitator guides) available through AUMA, RMA, IAMA and FCM
- Courses can be reviewed individually, locally, etc. using available materials
- Courses may be offered again by RMA, AUMA, IAMA, etc. should demand arise



#### Lessons Learned

#### • RMA, AUMA and IAMA make a strong team

- Capacity
- Reach
- Knowledge
- Similar visions and goals
- Appetite for asset management training

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#### Lessons Learned

- Barriers to asset management training
  - Barriers most significant among highest priority municipalities

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- Cost (even for a free course)
- Time
- Travel
- Buy-in/next steps within municipality



#### Lessons Learned

- IAMA moving forward these views are my own!
  - Moved beyond workshops
  - Administrative challenges, but overcome through hard work of leadership
  - Transition from a community of practice to a non-profit organization
  - Great potential for future asset management capacity building beyond MAMP, but needs long-term buy-in and support from community



