## Asset Management - Leveraging Risk



**FEBRUARY 8, 2023** 



## ''Y Introduction



### Disclaimer

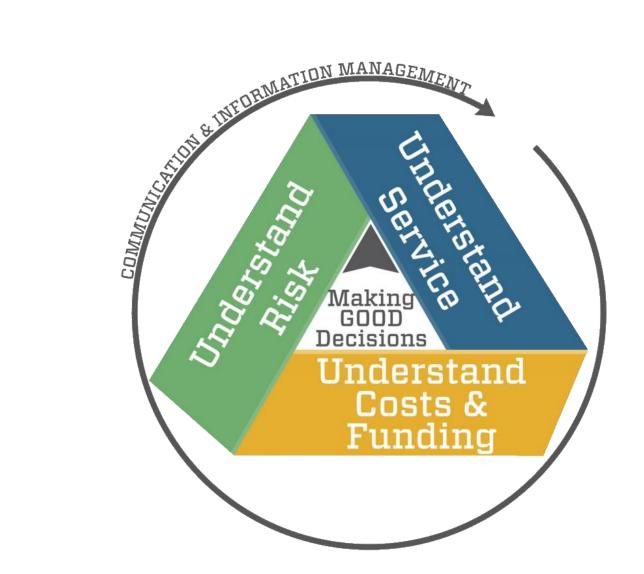


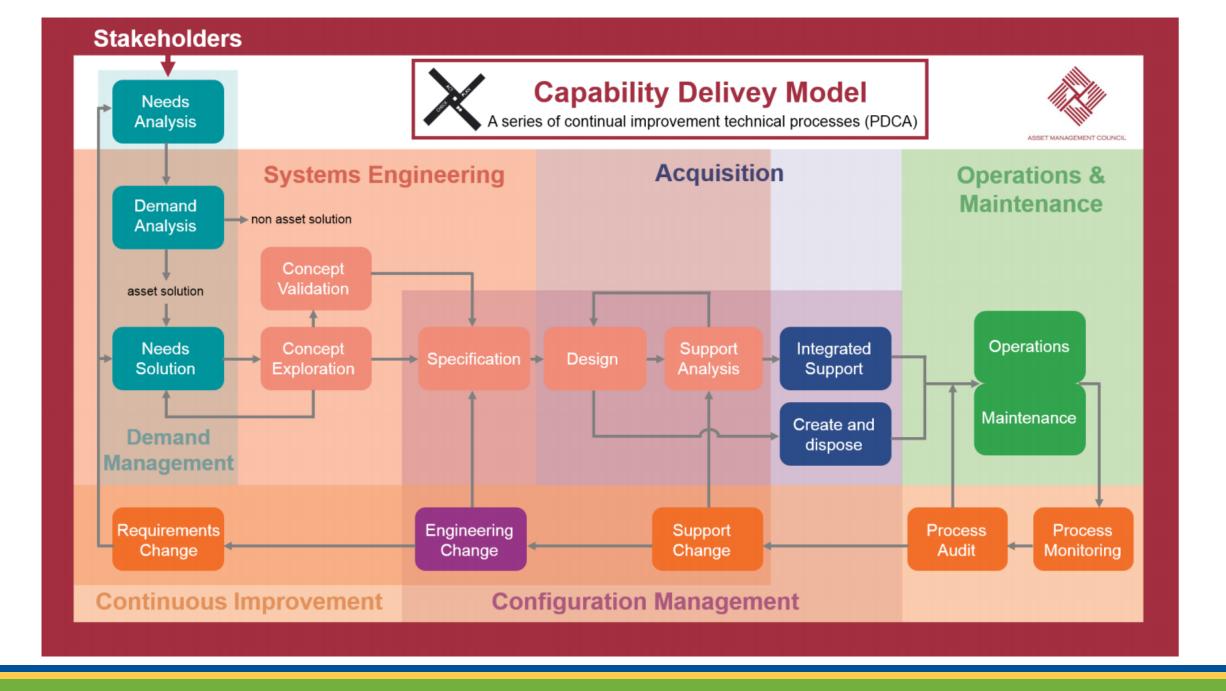
#### Objectives:

- Awareness
- Introduction to Concepts
- Inspire Conversation





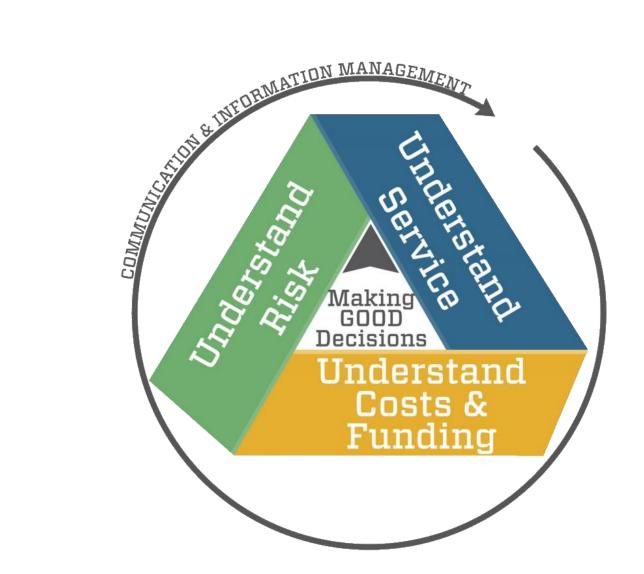




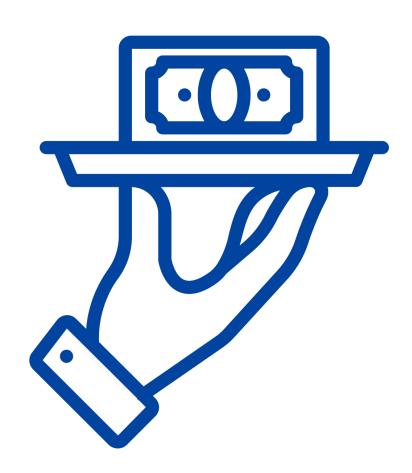




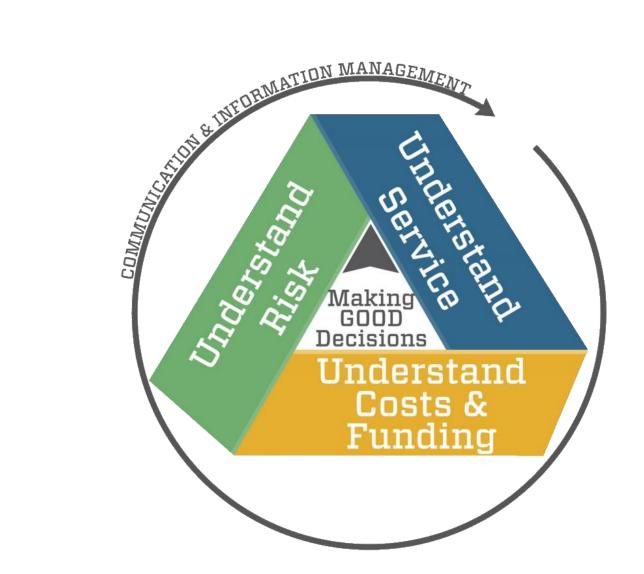




#### Levels of Service

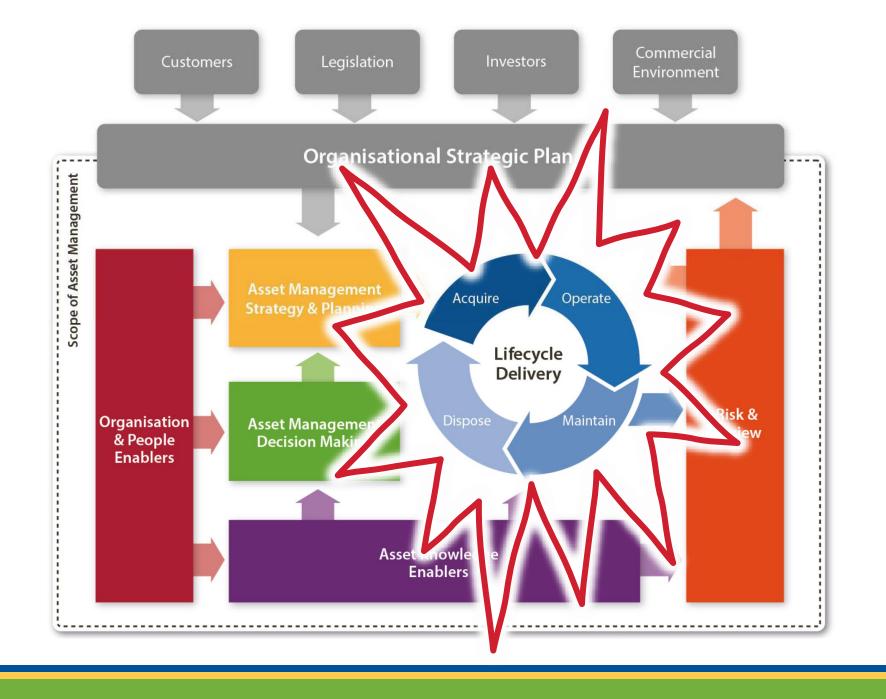


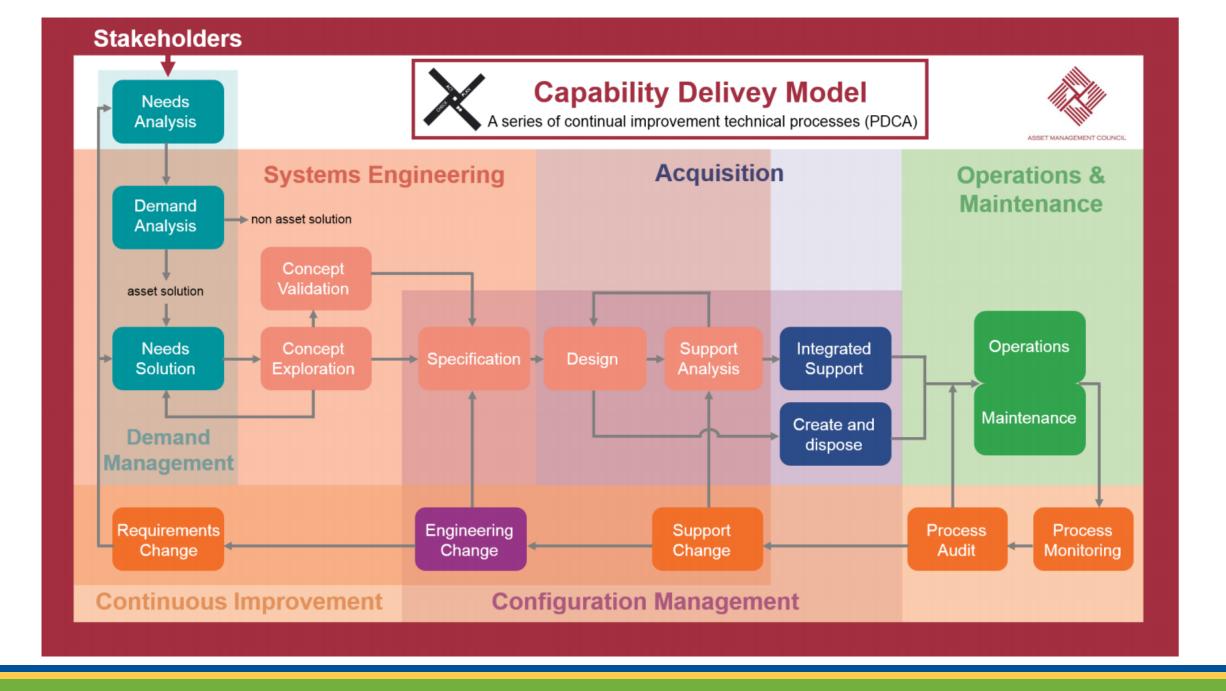
#### ISO 55000 Level of Service Standard The overarching corporate goals, values, Organizational | mission statements Corporate LOS Objectives e.g. safest Town in Canada High level statements of AM Objectives Service Outcome Statements e.g. Improve response time from X to Y mins The LOS that the Asset Manager / Corporation Asset **Customer LOS** provides to the Customer Management e.g. % Fire response time of Y mins Objectives The LOS that the asset is capable of providing to Technical LOS the Asset Manager / Corporation e.g. Fire Truck up-time/availability



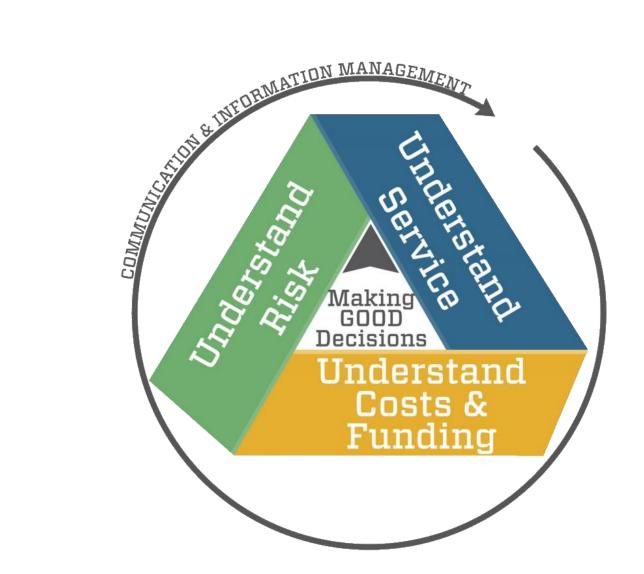














## Risk



		Risk Assessment Matrix			
		Severity			
		Catastrophic - 4	Critical - 3	Marginal - 2	Negligible - 1
Probability	Frequent - 4	High (16)	High (12)	Serious (8)	Medium (4)
	Probable - 3	High (12)	Serious (9)	Serious (6)	Medium (3)
	Remote - 2	Serious (8)	Serious (6)	Medium (4)	Low (2)
Improbable - 1		Medium (4)	Medium (3)	Low (2)	Low (1)

#### What is risk?

The effect of uncertainty on the ability of an organization to meet its objectives.

#### What is risk?

Risk = Likelihood x Consequence

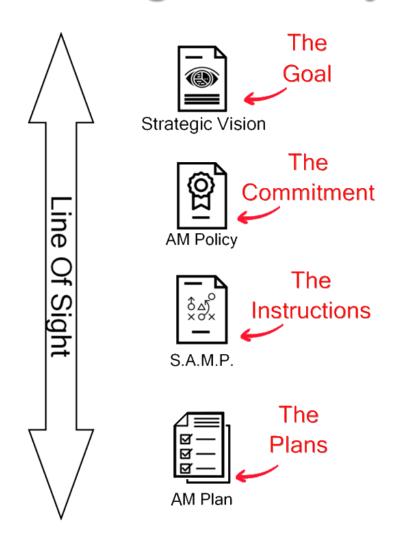


#### What is risk?

Risk = Likelihood x Consequence

# Why risk and asset management?

#### Asset Management System:

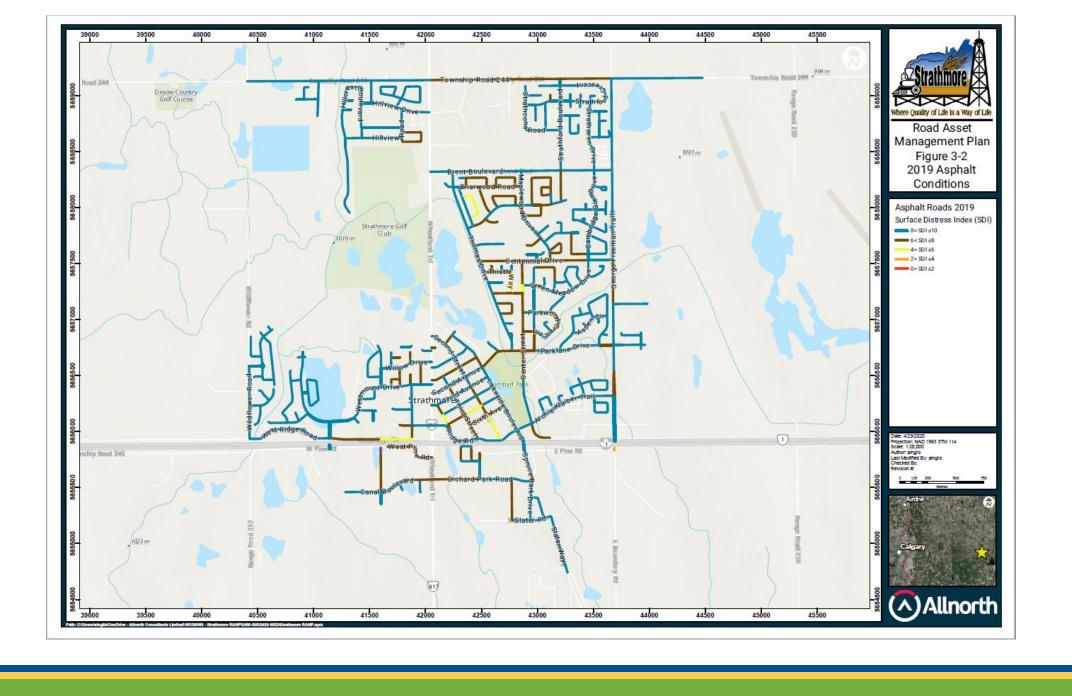


Administration execute on their commitment and strategy by producing an asset management plan

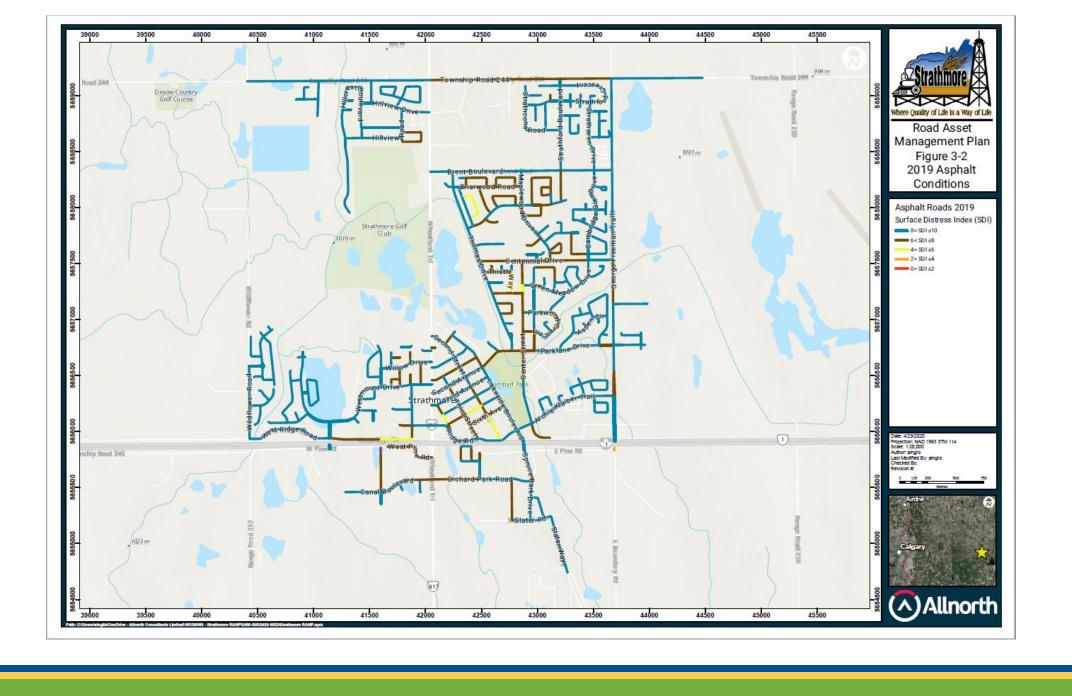


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- Current State of Assets
- Levels of Service
- Asset Criticality and Risk
- Asset Specific Strategies
- Financing Strategies



#### ISO 55000 CAM Level of Service Standard The overarching corporate goals, values, Organizational | mission statements Corporate LOS Objectives e.g. safest Town in Canada High level statements of AM Objectives Service Outcome Statements e.g. Improve response time from X to Y mins The LOS that the Asset Manager / Corporation Asset **Customer LOS** provides to the Customer Management e.g. % Fire response time of Y mins Objectives The LOS that the asset is capable of providing to Technical LOS the Asset Manager / Corporation e.g. Fire Truck up-time/availability



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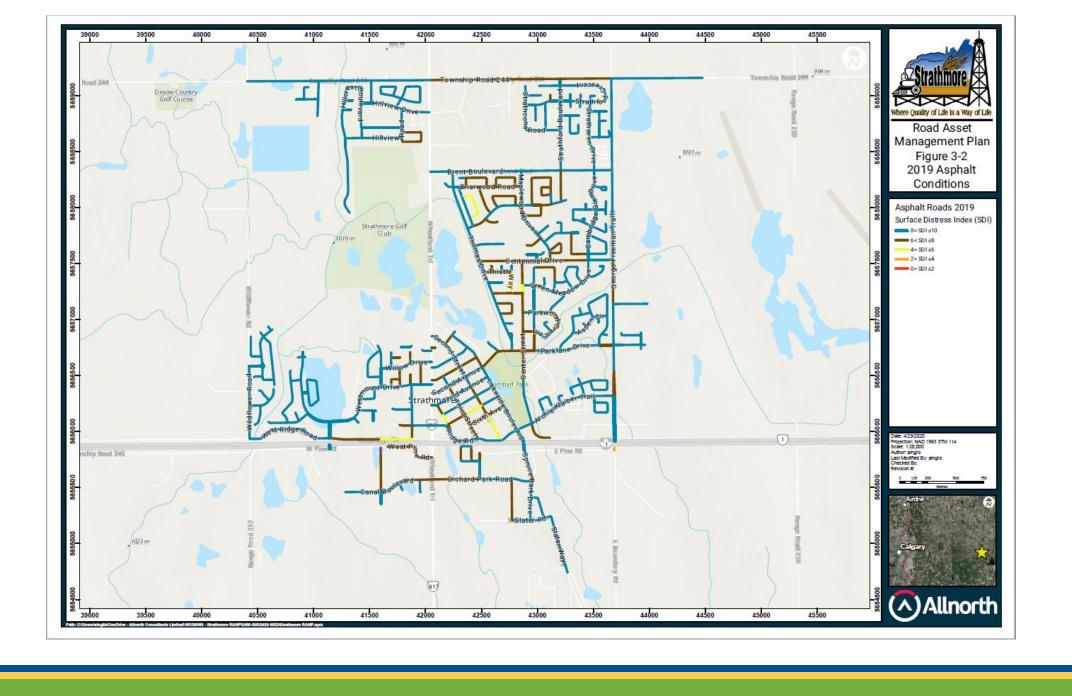
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\$39.99 Out Of Stock





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	Probable - 3	High (12)	Serious (9)	Serious (6)	Medium (3)			
	Remote - 2	Serious (8)	Serious (6)	Medium (4)	Low (2)			
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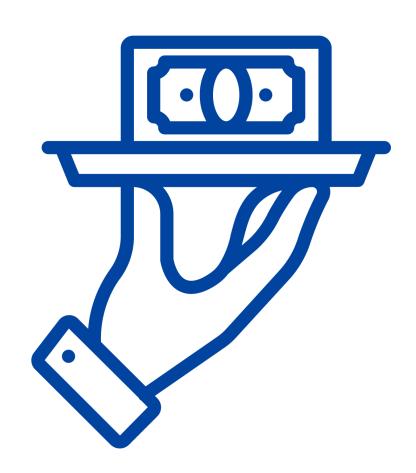
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Risk = Likelihood x Consequence

#### Likelihood

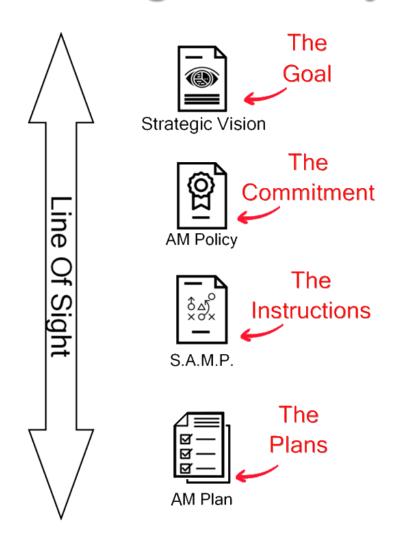
A qualitative description of probability or frequency.

#### Levels of Service





#### Asset Management System:





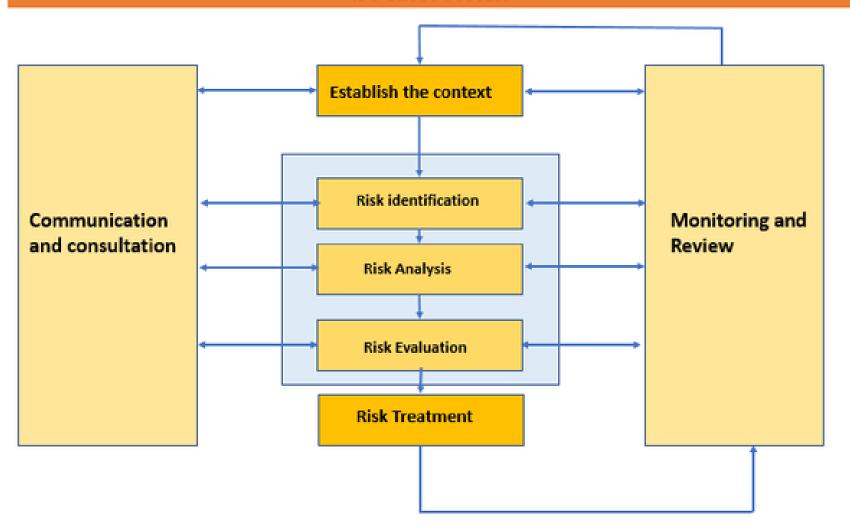
#### Likelihood

A qualitative description of probability or frequency.

## Establishing Risk Context

General process to establish the scope of risk analysis

#### ISO 31000 Process



#### Likelihood

A qualitative description of probability or frequency.

#### Simple Likelihood Matrix

Very High	?
High	?
Medium	?
Low	?
Very Low	?

#### Simple Likelihood Matrix

Very High	Occurs every year
High	Occurs every 1 or 2 years
Medium	Occurs every 5 years
Low	Occurs every 10 years
Very Low	Occurs every 20 years

#### Simple Likelihood Matrix

Very High	Occurs every year
High	Occurs every 1 or 2 years
Medium	Occurs every 5 years
Low	Occurs every 10 years
Very Low	Occurs every 20 years

### Consequence

The outcome of an event in the form of loss, gain, disadvantage, advantage or injury.

Category of Consequence	Very Low	Low	Moderate	High	Very High
<b>Delivery of Service</b>	?	?	?	?	?
Health & Safety		?	?	?	
Reputational		?	?	?	?
Financial		?	?	?	?
Environmental /Social	?	?	?	?	?

Category of Consequence	Very Low	Low	Moderate	High	Very High
<b>Delivery of Service</b>	••	?	?	?	?
Health & Safety		?	?	?	?
Reputational		?	?	?	?
Financial	\$	\$\$	\$\$\$	\$\$\$\$	\$\$\$\$\$
Environmental /Social	?	?	?	?	?

Category of					
Consequence	Very Low	Low	Moderate	High	Very High
Delivery of	Momentary	Partial	<b>Short Term</b>	Extended	<b>Aabolishment</b>
Service	Interruption	Interruption	Interruption	Interruption	of Services
Health & Safety	?	?			
Reputational	?	?	?	?	?
Financial	\$	\$\$	<b>\$\$\$</b>	<b>\$\$\$\$</b>	\$\$\$\$
Environmental					
/Social	?	?	,	,	<b>,</b>

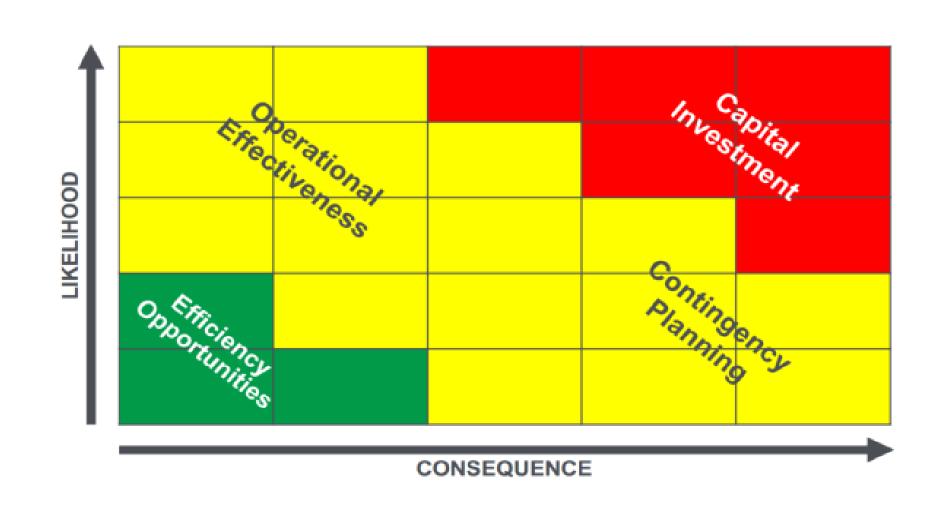
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Consequence	Very Low	Low	Moderate	High	Very High
Delivery of	Momentary	Partial	<b>Short Term</b>	Extended	<b>Aabolishment</b>
Service	Interruption	Interruption	Interruption	Interruption	of Services
Health & Safety	Minor Injuries	Injuries	Serious	Death	Multiple
Treatti & Salety		injuries	Injuries	Death	Deaths
Reputational	?	?	?	?	?
Financial	\$	\$\$	<b>\$\$\$</b>	<b>\$\$\$\$</b>	\$\$\$\$
Environmental					
/Social	?	?	3	;	?

Category of					
Consequence	Very Low	Low	Moderate	High	Very High
Delivery of	Momentary	<b>Partial</b>	<b>Short Term</b>	Extended	<b>Aabolishment</b>
Service	Interruption	Interruption	Interruption	Interruption	of Services
Health & Safety	Minor Injuries	Injuries	Serious Injuries	Death	Multiple Deaths
Reputational	One complaint	Several Complaints	Social Media Coverage	Local Coverage	National Media Coverage
Financial	\$	\$\$	\$\$\$	<b>\$\$\$\$</b>	\$\$\$\$
Environmental /Social	?	;	;	;	?



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Financial	\$	\$\$	\$\$\$	<b>\$\$\$\$</b>	\$\$\$\$\$
Environmental /Social	1 km or less	>1, <15km	Regional	Provincial	National

Category of					
Consequence	Very Low	Low	Moderate	High	Very High
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Financial	\$	\$\$	\$\$\$	\$\$\$\$	\$\$\$\$\$
Environmental /Social	1 km or less	>1, <15km	Regional	Provincial	National









# Let's Be Real

## Establishing Risk Context

General process to establish the scope of risk analysis

# Establish Criticality

- Legislated Requirements
- Health and Safety Risks
- Financial Risks

#### Summary:



- AM is a system
- Risk is the effect of uncertainty on the ability of an organization to meet its objectives.
- The risk management process can be used to optimize asset management decisions

#### Summary:

- We reviewed how to use a likelihood/consequence matrix for risk analysis
- Review ISO 31010 for additional risk analysis tools
- Establish Criticality

