

## TCA in Transportation

Judy Elias Sebastiaan Lampo

June 11, 2014

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No. Contraction



#### Agenda

#### Introduction

- Assets classes
- Unique Challenges

#### **Experience at the City of Calgary**

- What works well
- Improvement area's

#### **Integrated approach**

- Information
- Process
- People

#### Q&A

## Introduction

#### **Road Network- Engineered Structures**

- Arterial Collector, Residential, Local Lanes & alleys
- Signals, Streetlights, Signs, Guide Signs, Fences, Guardrails, Retaining Walls, Landscaping, Street Furniture, Pathways & Walkways
- Bridges, Culverts, Pedestrian Bridges, Timber Stairs
- Snow disposal sites
- Concrete Curb & Gutter, Mono Walk

**Machinery & Equipment** 

- **Buildings**
- Land

#### **Transit Network – Engineered Structures**

- Bridges, Fences, Traction Power System – Overhead Catenary & underground Catenary
- LRT Signals, LRT Signals Crossing
- LRT Communications Tracking & Supervisory Control (TTSC)
- Communications (CCTV)
- Landscaping, Platform, Parking Lots, Access Roads, Stations
- Tunnels, Track Support Systems

**Machinery & Equipment** 

#### **Buildings**

#### Land

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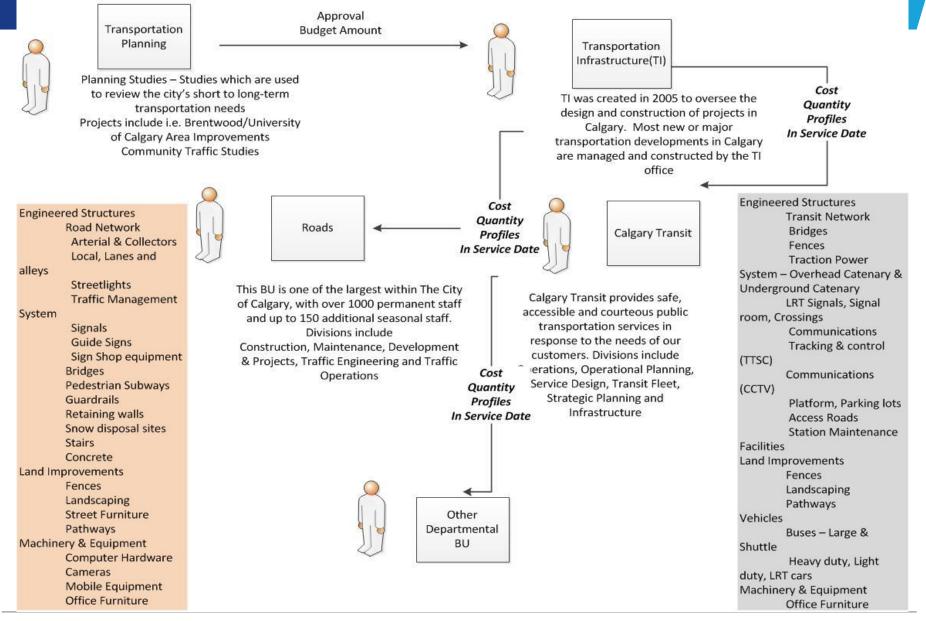
#### Challenges



# Experience at the City of Calgary

2008 - June 2014

#### Transportation Business Units



#### What Went Well - COMMUNICATION - Information Sharing

Created a TCA Transportation Collaboration share point site for Communications

Purpose – Share TCA project related information to "Receiving BU"

Version control methodology implemented

Timely access to information for Financial Reporting

- Donated Assets being turned over to Transportation by Urban development
  - Agreed upon evaluation method Master Development Agreement rates for Assets
  - Easily validated with external Auditors

Constructed – Assets constructed inside the BU within Transportation

□ Aligned to Vendor invoices – easily reconciled

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#### What Went Well - "THINK TCA"

- TCA requirements established early on in the Construction Season TI to Receiving BU
  - Engage "Subject Matter Experts" from receiving BU with respect to the following:
    - Ownership Identification
    - TCA profiles used
    - Unit of Measure issues
    - In service dates
- Engage in dispute resolution (if required)
- Timely "Work in Progress" reconciliation TCA or Non TCA analysis

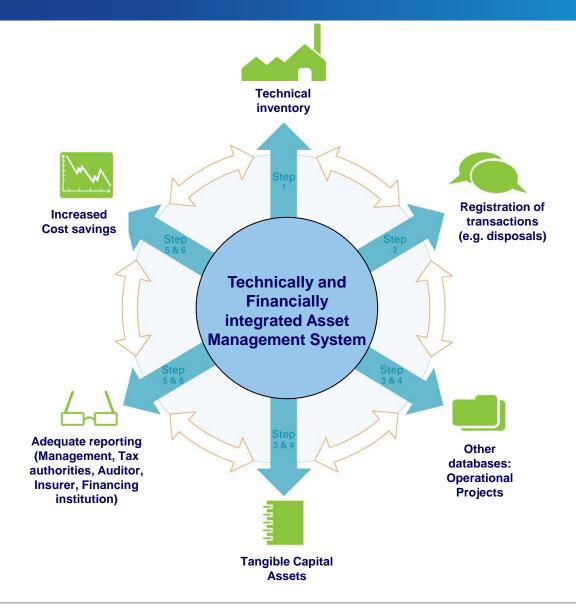
#### **IMPROVEMENT AREAS**

### **External Auditor's Recommendations**

- Recommendation that a thorough review of the processes and controls in place relating to TCA accounting and reporting be undertaken in finality
  - Improved process to account for project costs, accruals and "work in progress" in a timely manner
  - Formalize and schedule ongoing Training
  - Improve supporting documentation as a priority
    - Document decisions made "today" that affect "future" actions.
  - Define "mid level integration" of Asset Management and TCA reporting.
    What does this mean?

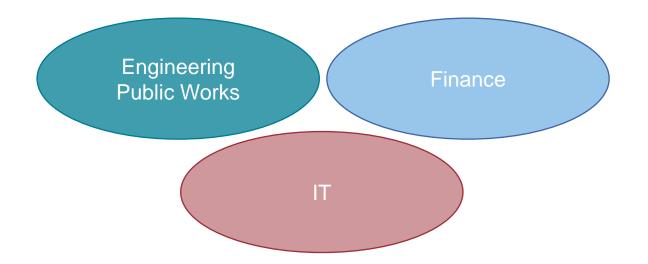
# An integrated approach

#### **Integrated Asset Management System**



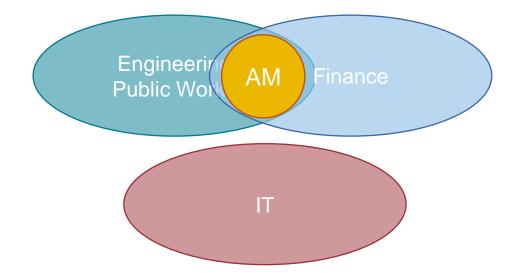
#### Structuring the organization

Where is Asset Management?

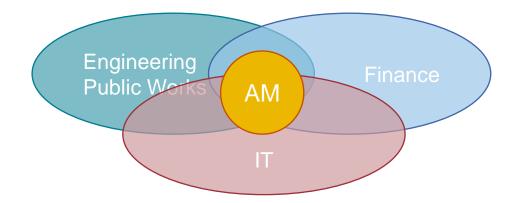


#### ... Who is responsible for TCA?

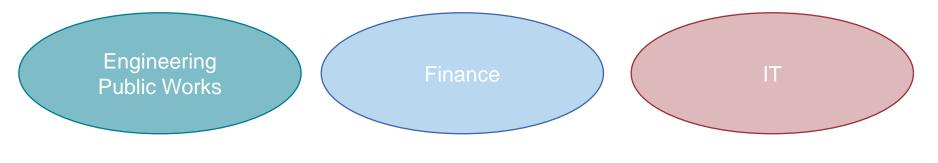
Where sits Asset Management?



Where sits Asset Management?



#### Dealing with people – use their strengths



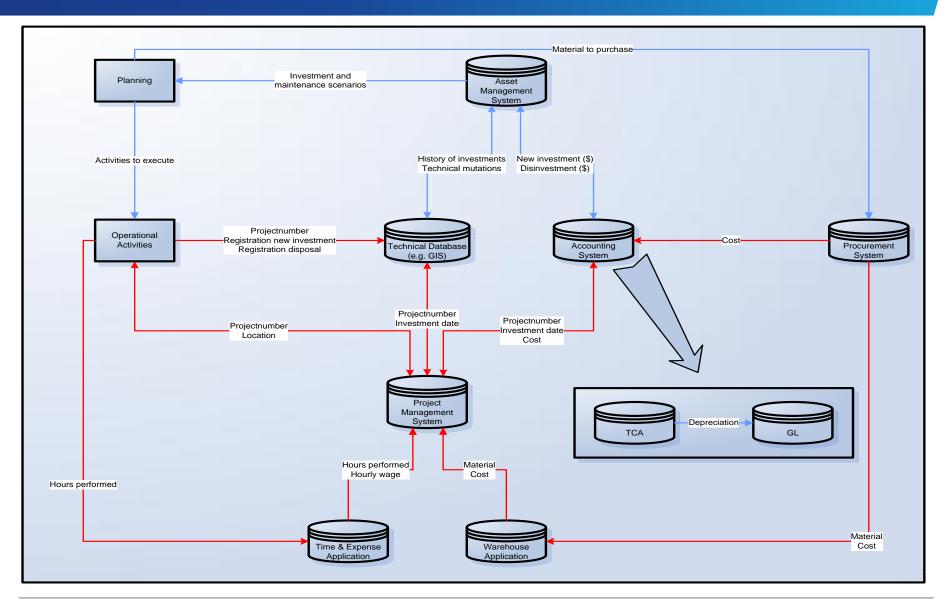
- Care about having the infrastructure in place
- Need to know where to find it, what it is, how old & what history it has
- Need estimates & unit costs

- Care about numbers & allocations
- Need to know actual values

- Support through standardized reports
- Automated import / export functionality
- Data validation rules

### Tap into existing processes & information Clearly define roles & responsibilities Ensure accountability

#### **Information flow**



#### Information Flow - New investments (1)

|       |                   |                   |              | Asset Invento | ory Database |                                    |            |               |
|-------|-------------------|-------------------|--------------|---------------|--------------|------------------------------------|------------|---------------|
| ID    | Project<br>number | Length/<br>Amount | Invest. date | Unit Cost     | Asset type   | Historical unit<br>acquistion cost | Status     | Disposal date |
| ID 1  |                   | 2                 | 5/1/1980     | \$ 105.21     | Type 1       | \$ 50.00                           | In Service |               |
| ID 2  |                   | 1                 | 13/1/1980    | \$ 50.43      | Type 2       | \$ 25.00                           | In Service |               |
| ID 3  |                   | 1                 | 25/1/1991    | \$ 50.43      | Type 2       | \$ 33.89                           | In Service |               |
| ID 4  | Pxxxx001          | 1                 | 7/7/2006     | \$ 20.00      | Туре 3       | \$ 15.00                           | In Service |               |
| ID 5  | Pxxxx002          | 1                 | 12/7/2006    | \$ 20.00      | Туре 3       | \$ 15.00                           | In Service |               |
| ID 6  | Pxxxx003          | 1                 | 23/7/2006    | \$ 20.00      | Туре 3       | \$ 15.00                           | Sold       | 20/9/2011     |
| ID 7  | Pxxxx004          | 1                 | 30/7/2006    | \$ 20.00      | Туре 3       | \$ 15.00                           | Removed    | 18/08/2011    |
| ID 8  | Pxxxx005          | 1                 | 10/2/2011    | \$ 20.00      | Type 3       |                                    | In Service |               |
| ID 9  | Pxxxx006          | 1                 | 15/2/2011    | \$ 20.00      | Туре 3       |                                    | In Service |               |
| ID 10 | Pxxxx006          | 2                 | 15/2/2011    | \$ 105.21     | Type 1       |                                    | In Service |               |

|                   |          | /                          |                  |          | Proje     | ct Managem            | ent System    |                   |                 |                    |                        |                      |
|-------------------|----------|----------------------------|------------------|----------|-----------|-----------------------|---------------|-------------------|-----------------|--------------------|------------------------|----------------------|
| Project<br>number | Activity | Project<br>closing<br>date | Material<br>cost | Wages    | Bills     | Third party financing | Total<br>Cost | Length/<br>Amount | ltem-<br>number | Billing-<br>number | Personnel<br>ID-number | Client ID-<br>number |
| Pxxxx005          | Act. A   | 0/2/2011                   | \$ 5.00          | \$ 10.00 | \$ 5.00   | \$ -2.00              | \$ 18.00      | 1                 | xxxx-129        | xxx-194            | xx-768-x               | xx-0145              |
| Pxxxx006          | Act. A   | 5/2/2011                   | \$ 5.00          | \$ 15.00 | \$ 6.00   | \$ -2.00              | \$ 24.00      | 1                 | xxxx-347        | xxx-975            | xx-768-x               | xx-5679              |
| Pxxxx006          | Act. C   | 5/2/2011                   | \$ 40.00         | \$ 90.00 | \$ 100.00 | \$ -40.00             | \$ 190.00     | 2                 | xxxx-674        | xxx-975            | xx-768-x               | xx-5679              |

#### Information Flow - New investments (2)

|                   | Project Management System |                            |                  |          |           |                             |               |                   |                 |                    |                        |                      |  |
|-------------------|---------------------------|----------------------------|------------------|----------|-----------|-----------------------------|---------------|-------------------|-----------------|--------------------|------------------------|----------------------|--|
| Project<br>number | Activity                  | Project<br>closing<br>date | Material<br>cost | Wages    | Bills     | Third<br>party<br>financing | Total<br>Cost | Length/<br>Amount | ltem-<br>number | Billing-<br>number | Personnel<br>ID-number | Client ID-<br>number |  |
| Pxxxx005          | Act. A                    | 10/2/2011                  | \$ 5.00          | \$ 10.00 | \$ 5.00   | \$ -2.00                    | \$ 18.00      | 1                 | xxxx-129        | xxx-194            | xx-768-x               | xx-0145              |  |
| Pxxxx006          | Act. A                    | 15/2/2011                  | \$ 5.00          | \$ 15.00 | \$ 6.00   | \$ -2.00                    | \$ 24.00      |                   | xxxx-347        | xxx-975            | xx-768-x               | xx-5679              |  |
| Pxxxx006          | Act. C                    | 15/2/2011                  | \$ 40.00         | \$ 90.00 | \$ 100.00 | \$ -40.00                   | \$ 190.00     | 2                 | xxxx-674        | xxx-975            | xx-768-x               | xx-5679              |  |

|                  | Accounting System |             |         |                              |         |         |  |  |  |  |  |  |  |
|------------------|-------------------|-------------|---------|------------------------------|---------|---------|--|--|--|--|--|--|--|
| Accounting<br>ID | Invest. date      | asset class | field y | Historical acquisition value | field z | field q |  |  |  |  |  |  |  |
| 1                | 1980              | GL acc. 1   | XXXXX   | \$ 125.00                    | xxxxx   | XXXXX   |  |  |  |  |  |  |  |
| 2                | 1991              | GL acc. 1   | XXXXX   | \$ 33.89                     | xxxxx   | XXXXX   |  |  |  |  |  |  |  |
| 3                | 7/2006            | GL acc. 2   | XXXXX   | \$ 30.00                     | xxxxx   | XXXXX   |  |  |  |  |  |  |  |
| 4                | 2/2011            | GL acc. 2   | XXXXX   | \$ 42.00                     | XXXXX   | XXXXX   |  |  |  |  |  |  |  |
| 5                | 2/2011            | GL acc. 1   | Xxxxx   | \$ 190.00                    | XXXXX   | XXXXX   |  |  |  |  |  |  |  |

#### Information Flow - New investments (3)

|       |                   |                   |                 | Technical    | Database   |                               |            |                  |
|-------|-------------------|-------------------|-----------------|--------------|------------|-------------------------------|------------|------------------|
| ID    | Project<br>number | Length/<br>Amount | Invest.<br>date | Unit<br>Cost | Asset type | Historical<br>acquistion cost | Status     | Disposal<br>date |
| ID 1  |                   | 2                 | 5/1/1980        | \$ 105.21    | Type 1     | \$ 50.00                      | In Service |                  |
| ID 2  |                   | 1                 | 13/1/1980       | \$ 50.43     | Type 2     | \$ 25.00                      | In Service |                  |
| ID 3  |                   | 1                 | 25/1/1991       | \$ 50.43     | Type 2     | \$ 33.89                      | In Service |                  |
| ID 4  | Pxxxx001          | 1                 | 7/7/2006        | \$ 20.00     | Type 3     | \$ 15.00                      | In Service |                  |
| ID 5  | Pxxxx002          | 1                 | 12/7/2006       | \$ 20.00     | Type 3     | \$ 15.00                      | In Service |                  |
| ID 6  | Pxxxx003          | 1                 | 23/7/2006       | \$ 20.00     | Туре 3     | \$ 15.00                      | Sold       | 20/9/2011        |
| ID 7  | Pxxxx004          | 1                 | 30/7/2006       | \$ 20.00     | Type 3     | \$ 15.00                      | Removed    | 18/08/2011       |
| ID 8  | Pxxxx005          | 1                 | 10/2/2011       | \$ 20.00     | Type 3     |                               | In Service |                  |
| ID 9  | Pxxxx006          | 1                 | 15/2/2011       | \$ 20.00     | Туре 3     |                               | In Service |                  |
| ID 10 | Pxxxx006          | 2                 | 15/2/2011       | \$ 105.21    | Type 1     |                               | In Service |                  |

| Accounting System |                 |             |         |                              |         |         |  |  |  |  |  |  |  |
|-------------------|-----------------|-------------|---------|------------------------------|---------|---------|--|--|--|--|--|--|--|
| Accounting ID     | Invest.<br>date | asset class | field y | Historical acquisition value | field z | field q |  |  |  |  |  |  |  |
| 1                 | 1980            | GL acc. 1   | xxxxx   | \$ 125.00                    | XXXXX   | XXXXX   |  |  |  |  |  |  |  |
| 2                 | 1991            | GL acc. 1   | XXXXX   | \$ 33.89                     | XXXXX   | XXXXX   |  |  |  |  |  |  |  |
| 3                 | 7/2006          | GL acc. 2   | xxxxx   | \$ 30.00                     | xxxxx   | XXXXX   |  |  |  |  |  |  |  |
| 4                 | 2/2011          | GL acc. 2   | XXXXX   | \$ 42.00                     | XXXXX   | XXXXX   |  |  |  |  |  |  |  |
| 5                 | 2/2011          | GL acc. 1   | xxxxx   | \$ 190.00                    | xxxxx   | XXXXX   |  |  |  |  |  |  |  |

#### Information Flow - New investments (4)

|       |                   |                   |                 | Technical    | Database   |                                    |            |                  |
|-------|-------------------|-------------------|-----------------|--------------|------------|------------------------------------|------------|------------------|
| ID    | Project<br>number | Length/<br>Amount | Invest.<br>date | Unit<br>Cost | Asset type | Historical unit<br>acquistion cost | Status     | Disposal<br>date |
| ID 1  |                   | 2                 | 5/1/1980        | \$ 105.21    | Type 1     | \$ 50.00                           | In Service |                  |
| ID 2  |                   | 1                 | 13/1/1980       | \$ 50.43     | Type 2     | \$ 25.00                           | In Service |                  |
| ID 3  |                   | 1                 | 25/1/1991       | \$ 50.43     | Type 2     | \$ 33.89                           | In Service |                  |
| ID 4  | Pxxxx001          | 1                 | 7/7/2006        | \$ 20.00     | Туре 3     | \$ 15.00                           | In Service |                  |
| ID 5  | Pxxxx002          | 1                 | 12/7/2006       | \$ 20.00     | Туре 3     | \$ 15.00                           | In Service |                  |
| ID 6  | Pxxxx003          | 1                 | 23/7/2006       | \$ 20.00     | Туре 3     | \$ 15.00                           | Sold       | 20/9/2011        |
| ID 7  | Pxxxx004          | 1                 | 30/7/2006       | \$ 20.00     | Туре 3     | \$ 15.00                           | Removed    | 18/08/2011       |
| ID 8  | Pxxxx005          | 1                 | 10/2/2011       | \$ 20.00     | Туре 3     | \$ 21.00                           | In Service |                  |
| ID 9  | Pxxxx006          | 1                 | 15/2/2011       | \$ 20.00     | Туре 3     | \$ 21.00                           | In Service |                  |
| ID 10 | Pxxxx006          | 2                 | 15/2/2011       | \$ 105.21    | Type 1     | \$ 95.00                           | In Service |                  |
|       |                   |                   |                 |              | /          |                                    |            |                  |

|                  |              | system      |         |                               |       |         |         |
|------------------|--------------|-------------|---------|-------------------------------|-------|---------|---------|
| Accounting<br>ID | Invest. date | asset class | field y | Historical acquisiti<br>value | ion / | field z | field q |
| 1                | 1980         | GL acc. 1   | XXXXX   | \$ 125,00                     |       | xxxxx   | XXXXX   |
| 2                | 1991         | GL acc. 1   | XXXXX   | \$ 33.89                      |       | XXXXX   | ххххх   |
| 3                | 7/2006       | GL acc. 2   | XXXXX   | \$ 30.00                      |       | XXXXX   | xxxxx   |
| 4                | 2/2011       | GL acc. 2   | XXXXX   | \$ 42.00                      | /     | XXXXX   | xxxxx   |
| 5                | 2/2011       | GL acc. 1   | XXXXX   | \$ 190.00                     | •     | XXXXX   | xxxxx   |

$$Multiplier = \frac{C_i}{(A_1 \times B_1) + (A_2 \times B_2) + \dots + (A_n \times B_n)}$$

#### Information flow - Disposal

|      | Technical Database |                   |              |           |            |                            |            |               |  |  |  |  |
|------|--------------------|-------------------|--------------|-----------|------------|----------------------------|------------|---------------|--|--|--|--|
| ID   | Project<br>number  | Length/<br>Amount | Invest. date | Unit Cost | Asset type | Historical acquistion cost | Status     | Disposal date |  |  |  |  |
| ID 1 |                    | 2                 | 5/1/1980     | \$ 105.21 | Type 1     | \$ 50.00                   | In Service |               |  |  |  |  |
| ID 2 |                    | 1                 | 13/1/1980    | \$ 50.43  | Type 2     | \$ 25.00                   | In Service |               |  |  |  |  |
| ID 3 |                    | 1                 | 25/1/1991    | \$ 50.43  | Type 2     | \$ 33.89                   | In Service |               |  |  |  |  |
| ID 4 | Pxxxx001           | 1                 | 7/7/2006     | \$ 20.00  | Туре 3     | \$ 15.00                   | In Service |               |  |  |  |  |
| ID 5 | Pxxxx002           | 1                 | 12/7/2006    | \$ 20.00  | Type 3     | \$ 15.00                   | In Service |               |  |  |  |  |
| ID 6 | Pxxxx003           | 1                 | 23/7/2006    | \$ 20.00  | Туре 3     | \$ 15.00                   | In Service |               |  |  |  |  |
| ID 7 | Pxxxx004           | 1                 | 30/7/2006    | \$ 20.00  | Type 3     | \$ 15.00                   | Removed    | 18/08/2011    |  |  |  |  |



| Accounting System |         |             |         |                        |         |         |  |  |  |  |  |  |
|-------------------|---------|-------------|---------|------------------------|---------|---------|--|--|--|--|--|--|
| Accounting ID     | Invest. | asset class | field y | Historical acquisition | field z | field q |  |  |  |  |  |  |
|                   | date    |             |         | value                  |         |         |  |  |  |  |  |  |
| 1                 | 1980    | GL acc. 1   | XXXXX   | 125,00\$               | XXXXX   | XXXXX   |  |  |  |  |  |  |
| 2                 | 1991    | GL acc. 1   | xxxxx   | 33,89\$                | XXXXX   | xxxxx   |  |  |  |  |  |  |
| 3                 | 7/2006  | GL acc. 2   | xxxxx   | 45,00\$                | xxxxx   | XXXXX   |  |  |  |  |  |  |

#### Information flow – Other Transactions

#### **Physical**

- Acquisition
- Lease
- Donation
- "Ready"
- In/Out of service
- Disposal
- Abandoned
- Sale

#### **Financial**

- Accounting adjustment
- Late invoice
- Internal transfer

#### Data

- Data correction
- GIS update

#### Information flow – Important aspects

#### Information adequate for purpose

- Each department has their own information needs
- Keep it simple Don't track more than required

#### All departments speak a different language

- Accept it, don't fight it
- Define translation tables & hierarchies

#### **Know your information**

- Identify the master source for each piece. Avoid duplication.
- Incorporate the option to correct and modify data. Mistakes will happen.

#### Information has a time component

- Not all information as quickly as wanted.
- Process needs to be robust to deal with information gaps

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## Q&A

## Thank you

Presentation by Judy Elias – City of Calgary Sebastiaan Lampo - KPMG



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